STATE OF WASHINGTON OFFICE OF THE INSURANCE COMMISSIONER

IN THE MATTER OF

COORDINATED CARE CORPORATION.

Authorized Health Maintenance Organization.

ORDER NO. 14-0142

CONSENT ORDER LEVYING A FINE

WAOIC No. 500635 NAIC No. 95831

This Consent Order is entered into by the Washington State Office of the Insurance Commissioner ("OIC"), acting pursuant to the authority set forth in RCW 48.02.080 and 48.46.135 and Coordinated Care Corporation (Respondent).

BASIS:

- 1. Coordinated Care Corporation ("Coordinated Care," or "the Company") is a Health Maintenance Organization ("HMO") domiciled in Indiana and duly authorized to engage in the business of an HMO in Washington.
- 2. Coordinated Care Corporation ("Coordinated Care") entered the Washington insurance market in July, 2013.
- 3. After entering the Washington insurance market, Coordinated Care used some provider agreements for vision services that had not been filed with the OIC.
- 4. Coordinated Care has now replaced its provider contract for vision services with contracts that match the contract template Coordinated Care filed with the OIC.
- 5. By failing to file provider agreements prior to use, Coordinated Care violated RCW 48.43.730(2), WAC 284-43-300, and WAC 284-43-330(1).

CONSENT TO ORDER:

The OIC and the Respondent agree that the best interests of the public will be served by entering into this Consent Order. NOW, THEREFORE, Coordinated Care Corporation consents to the

following in consideration of its desire to resolve this matter without further administrative or judicial proceedings. The Insurance Commissioner consents to settle the matter in consideration of the Company's payment of a fine, and upon such terms and conditions as are set forth below.

- Coordinated Care Corporation acknowledges its duty to comply fully with the applicable laws of the State of Washington.
- 2. Coordinated Care consents to the entry of this Order, waives any and all hearing rights, and further administrative or judicial challenges to this Consent Order.
- 3. By agreement of the parties, the Insurance Commissioner will impose a fine of \$25,000.
- 4. Coordinated Care's failure to pay this fine within thirty days of the execution of this Order shall constitute grounds for revocation of the Company's Certificate of Authority, and shall result in the recovery of the fine through a civil action brought on behalf of the Insurance Commissioner by the Attorney General of the State of Washington.
- 5. This Consent Order and the violations set forth herein constitute admissible evidence that may be considered in any future action by the OIC involving the Respondent. However, the fact of this Consent Order, and any provision, finding, or conclusion contained herein does not, and is not intended to, determine any factual or legal issues or have any preclusive or collateral estoppel effects in any lawsuit by any party other than OIC.

EXECUTED this	10,00	day of	_Apr	1.1	, 2015.	
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AGREED ORDER:

Pursuant to the foregoing factual basis and consent to order, the Insurance Commissioner of the State of Washington hereby orders as follows:

- 1. Coordinated Care shall pay a fine in the amount of \$25,000. The Company's failure to pay the fine within thirty days of the execution of this Order shall result in the revocation of the company's Certificate of Authority and in the recovery of the fine through a civil action brought on behalf of the Insurance Commissioner by the Attorney General of the State of Washington.
- 2. This Consent Order and the violations set forth herein constitute admissible evidence that may be considered in any future action by the OIC involving the Respondent. However, the fact of this Consent Order, and any provision, finding, or conclusion contained herein does not, and is not intended to, determine any factual or legal issues or have any preclusive or collateral estoppel effects in any lawsuit by any party other than OIC.

ENTERED this _	17 4	_day of _	Rom	/	2015.
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MIKE KREIDLER Insurance Commissioner

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By and through his designee

CHARLES D. BROWN

Senior Insurance Enforcement Specialist

Legal Affairs Division